



Sembawang Country Club COVID-19 Phase 3 Safe Management Plan Handbook

Club Safety Management Officer (SMO)

Members may feedback to the SMO for any non-compliance to the measures.

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General

- ▶ All members shall abide by Safe Distancing Measures and guidelines by NEA, Sport Singapore (SportSG) and SGA (Singapore Golf Association).
- ▶ Practice personal hygiene at all times.
- ▶ Hand sanitizers are placed at all customer service touch points.
- ▶ Refrain from gathering in groups of more than 8 at any time in the club.
- ▶ To prevent intermingling of golfers, each golfer should **only** play with members of his/her flight. Should a Member want to play more than one session within the same day, he/she must play **with the same group** he/she played with in the previous session.
- ▶ Maintain a safe distance of at least 1 metre.
- ▶ 30-Day disinfectant coating has been applied to all high-touch points. Please do not damage the coating by scratching these surfaces with sharp and hard objects including keys.
- ▶ Water coolers, ice machine and ice collection box at Golfers Terrace and Golf Bag Drop-off point will not be available till further notice.
- ▶ Newspaper and magazines will not be available till further notice.
- ▶ Sofas at Clubhouse Lobby will be marked out for safe distancing purposes.
- ▶ SportSG advises all users to adopt **“Use and leave”** and **“Play Golf and Go Home”** concept, i.e. **“Use”** the club’s facilities and **“Go”** home when done.
- ▶ In the event of a confirmed case among the members, particulars of all members and contractors who were present in the club with the affected person will be provided to the relevant authority.



Lighting Risk CAT1 Crowd Control Measures

- ▶ Members are advised to observe safe distancing of 1 metre, and not to congregate at buggy shed area, Golfers Terrace and other parts of the club.
- ▶ DELAY OF PLAY at the Golf Course. To minimize congregation and congestion at our club premises, once CAT1 is declared, the session affected or some flights may be cancelled subjected to golf operations advice. Golfers entitled to a rain check will be issued with one. Those who have not teed off or have played only 2 holes or less will be given a refund.



Check-in and Temperature Screening

- ▶ Members are required to check-in using TraceTogether App or TraceTogether Token. If you have neither the App or Token, you may continue to use SafeEntry to check in, or pass your NRIC/ID to the Screening Point staff for scanning. Do check-out upon departure for accurate contact tracing purposes.
- ▶ SenseTime Thunder Mini Contactless Temperature Screening device is in operation at Clubhouse Lobby and Driving Range.
- ▶ Body temperature of more than 37.8 deg C will be denied entry to the club and will be advised to seek medical attention.



Golfing

Golf Bookings

- ▶ Golf session to be offered as per normal, 32 flights per session.
- ▶ Suspension of senior promotion and Sunday afternoon promotions until further notice.
- ▶ E-payment is strongly encouraged.

Please contact the Golfing Department at 67510320 / 328 or email golf.admin@sembawanggolf.org.sg for any queries on golf bookings.

Buggies and Golfers' Amenities

- ▶ Buggies are installed with plastic divider screens and hand sanitizers are provided. Golfers are NOT to switch their seats in the buggies throughout their golf game.
- ▶ Cooler boxes, and 2 sand bottles are provided in each buggy. These will be sanitized after each game.
- ▶ Walkers may collect one sanitized sand bottle before accessing the course.
- ▶ Hand sanitizer is provided at the shoe washing bays. Golfers are advised to sanitize their hands and practice personal hygiene before and after using the nozzles.

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Golfing

Golf Course

- ▶ Face mask is to be worn at all times except for individuals who deem the activity as strenuous.
- ▶ No sharing of golf clubs.
- ▶ Practice safe distancing of 2 metres.
- ▶ **Flagsticks must be left in the holes and treat all obstruction as immovable.**
- ▶ Bunkers are to be smoothed using feet or a golf club.
- ▶ Golfers must enter their own hole scores on the scorecard. It is not necessary to have a marker physically certify the player's hole scores, but a verbal certification should take place.
- ▶ All score submissions should be done through SGA Centralized Handicapping System (CHS) via web browser log in or mobile application.

Practice Green

- ▶ Maximum of 8 users on the green.
- ▶ Face mask is to be worn at all times except for individuals who deem the activity as strenuous.
- ▶ No sharing of golf clubs.
- ▶ Practice safe distancing measure of 2 metres.

Flagsticks

- ▶ All flagsticks are fitted with a foam implant to assist golfers in retrieving the ball from the holes without touching the flagsticks.
- ▶ In accordance to the SGA local rule during COVID-19, if your golf ball were to hit the foam implant and bounce out, the ball will be deemed as "holed" and the score submitted will be acceptable for handicapping purposes.



Food and Beverage

Golfers' Terrace and Cozy Cafe

- ▶ Check-in using TraceTogether App or Token is required at Golfers Terrace and to check-out upon departure for accurate contact tracing purposes. If you have neither the App or Token, you may continue to use SafeEntry to check in.
- ▶ Safe distancing of 1 metre between tables at Golfers' Terrace (maximum of 8 pax per table).
- ▶ Safe distancing of 1 metre between tables at Cozy Café (maximum of 8 pax per table).
- ▶ Mixing of groups is not allowed.
- ▶ Hand sanitizer is available for use.
- ▶ Menus, tables and chairs are cleaned or sanitized frequently.
- ▶ Sets of serving plates, utensils, glasses and jug of water will not be placed on the tables for hygiene purposes.
- ▶ Diners are discouraged from waiting for tables. If tables are all filled, diners shall leave their contact numbers and return later when there is an available table.
- ▶ Serving spoons will be provided with every dish but diners are discouraged from sharing food.
- ▶ Screening of TV and radio broadcast are not allowed till further notice.
- ▶ Slower service is expected as manpower has been split into two teams.



Changing Rooms

- ▶ Limitation on the number of pax in each Changing Rooms
 - ▶ A maximum of 50 pax in the Men's Changing Room per session, i.e. A.M session (max 50 pax), P.M session (max 50 pax).
 - ▶ A maximum of 24 pax in Ladies' Changing Room per session, i.e. A.M session (max 24 pax), P.M session (max 24 pax).
 - ▶ A maximum of 8 pax in Pool Changing Room at a time (for Gym and pool user only)
 - ▶ Should the changing rooms be full, **no** additional persons would be allowed in.
- ▶ Usage of Changing Room will be on first-come, first-served basis.
- ▶ If there are no more lockers available, SCC is not responsible for the safekeeping of personal belongings.
- ▶ Users should not socialize and should minimize communication.
- ▶ In the event of Cat 1, **a maximum of 50 pax in the Men's Changing Room is allowed at a time.** Changing Rooms may get crowded during peak hours and during CAT1. Golfers are encouraged to shower at home and not wait at the club for shower facilities. Users without locker keys are not allowed to enter the Changing Room for safe distancing measures.
- ▶ Alternate upper row lockers will be allocated to limit number of users in the locker rooms. Lockers will be issued based on a first-come-first-serve basis.
- ▶ Users are required to wear a face mask in the changing rooms, except when showering.
- ▶ Users are to adopt "Use & Leave" and "Play Golf and Go Home" principle, ie "Use" the club facilities and "Go" home when users are done. Users should only shower if necessary.
- ▶ The back door of the Men's Changing Room will be locked for better management of number of users in the changing room.



Changing Rooms

- ▶ Only allocated sinks, toilet and shower cubicles are available for usage.
- ▶ Benches are marked out for safe distancing purposes.
- ▶ Furniture have been spaced out with safe distancing of 1 metre apart.
- ▶ The shared items listed below have been **removed** from our Changing Rooms, to safeguard Members' health and minimize the risk of virus transmission -

- ▶ **Men's Changing Room**

- Baby Lotion
- Brylcreem
- Gatsby Gel
- Combs

- ▶ **Ladies' Changing Room**

- All beautifying lotions (5 types)
- Hair Spray
- Washing Foam
- Styling Mousse
- Combs



Club Facilities

Gym

- ▶ Maximum of 8 gym users are allowed at a time.
- ▶ No guests and visitors are allowed to use the gym during this COVID-19 period.
- ▶ Check-in using TraceTogether App or Token is required at the Gym and to check-out upon departure for accurate contact tracing purposes. If you have neither the App or Token, you may continue to use SafeEntry to check in.
- ▶ Face mask can be taken off when performing strenuous activities. However, it is advisable to continue wearing a face mask even under such circumstances.
- ▶ Avoid talking to one another and practice safe distancing of 2 metre apart while exercising.
- ▶ Gym equipment will be cleaned and sanitized frequently.
- ▶ Gym mats will not be provided till further notice.
- ▶ Users are requested to clean up gym equipment before and after use and sharing of weights and gym equipment is strongly discouraged unless properly cleaned.
- ▶ Screening of TV will not be allowed till further notice.
- ▶ Hand sanitizer is available for use.



Club Facilities

Driving Range

- ▶ Check-in using TraceTogether App or Token is required at the Driving Range and to check-out upon departure for accurate contact tracing purposes. If you have neither the App or Token, you may continue to use SafeEntry to check in.
- ▶ Face mask is to be worn at all times except for individuals who deem the activity as strenuous.
- ▶ Avoid talking to one another and practice safe distancing of 2 metres.
- ▶ Range chairs are marked out for safe distancing purposes.

Children's Outdoor Playground

- ▶ Maximum of 8 users are allowed at a time.
- ▶ Face mask is required for children age 2 years old and above.
- ▶ The playground will be cleaned and sanitized frequently.
- ▶ Hand sanitizer is available for usage.



Club Facilities

Swimming Pool and Wading Pool

- ▶ Check-in using TraceTogether App or Token is required at the pool counter and to check-out upon departure for accurate contact tracing purposes. If you have neither the App or Token, you may continue to use SafeEntry to check in.
- ▶ Strictly for members and Club swimming classes only.
- ▶ Maximum of 8 students from swimming classes at a time in both pools (swimming pool and wading pool).
- ▶ 5 lanes are available for lap swimming except on Saturdays and Sundays where **3 lanes will be reserved for swimming lessons.**
- ▶ No socialization beyond activities and no mixing between multiple groups throughout.
- ▶ Users are to adopt “Use & Leave” principle, ie “Use” the club facilities and “Go” home when users are done.
- ▶ The pool changing room and toilets are open. However swimmers are encouraged to wipe dry after swimming and to put on their attire without accessing changing rooms.
- ▶ Mask should be worn as a default at the pool side.



Club Facilities

Mahjong Rooms

- ▶ Check-in using TraceTogether App or Token is required at the Mahjong Rooms and to check-out upon departure for accurate contact tracing purposes. If you have neither the App or Token, you may continue to use SafeEntry to check in.
- ▶ Strictly for members and guests only with maximum of 4 users in each room at a time.
- ▶ No food and drinks are allowed in the room.
- ▶ Face mask is to be worn at all times.
- ▶ Ensure clear physical spacing of at least 1 metre between groups of no more than 4 individuals. The 1 metre distance between groups should be measured from the outermost edges of each group (e.g. shoulder to shoulder, back to back, or closest edges of seats). No mixing or interaction between groups throughout.
- ▶ Mahjong tables and tiles are cleaned and disinfected at the end of each session for each group, before the next group uses them.
- ▶ Any user within the room who is feeling unwell or showing symptoms of illness should be asked to leave immediately to consult a doctor, even if the symptoms appear mild.
- ▶ In the event a suspected or confirmed case is detected, operations of the room will be suspended for cleaning and disinfecting of the room.



At a Glance: What's Open and What's Not

Facilities	Status in Phase 3
Golf Course	Open
Driving Range	Open
Gym	Open (Limited to 8 pax at a time)
Golfers' Terrace	Open (Maximum of 8 pax per table)
Cozy Café	Open (Maximum of 8 pax per table)
Children's Outdoor Playground	Open (limited to 8 pax at a time)
Children's Indoor Playground	Closed till further notice
Men's & Ladies Changing Rooms	Open
Pool Changing Room	Open
Swimming Pool and Wading Pool	Open
Members Lounge	Closed till further notice
Mahjong Rooms	Open (Limit to 4 pax per room at a time)
SingaGolf Academy	Open
Golf World Pro Shop	Open
Golf Studio	Open
Club Fitter	Open

