



# Sembawang Country Club COVID-19 Safe Management Plan Handbook

**Version 6, With Effect From 21 June 2021**

**Club Safety Management Officer (SMO)**

Members may feedback to the SMO for any non-compliance to the measures.

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# General

- ▶ All members shall abide by Safe Distancing Measures and guidelines by NEA, Sport Singapore (SportSG) and SGA (Singapore Golf Association).
- ▶ Practice personal hygiene at all times.
- ▶ Hand sanitizers are placed at all customer service touch points.
- ▶ Refrain from gathering in groups of more than 5 at any time in the club.
- ▶ To prevent intermingling of golfers, each golfer should **only** play with members of his/her flight. Should a Member want to play more than one session within the same day, he/she must play **with the same group** he/she played with in the previous session.
- ▶ 30-Day disinfectant coating has been applied to all high-touch points. Please do not damage the coating by scratching these surfaces with sharp and hard objects including keys.
- ▶ Newspaper and magazines will not be available till further notice.
- ▶ Sofas at Clubhouse Lobby will be marked out for safe distancing purposes.
- ▶ SportSG advises all users to adopt “Use and leave” and “Play Golf and Go Home” concept, i.e. “Use” the club’s facilities and “Go” home when done.
- ▶ In the event of a confirmed case among the members, particulars of all members and contractors who were present in the club with the affected person will be provided to the relevant authority.

**Members found blatantly ignoring the latest Safety Management Measures will be removed from the golf course/clubhouse and be subjected to disciplinary action.**



# Lighting Risk CAT1 Crowd Control Measures

- ▶ Members are advised to observe safe distancing of 2 metres, and not to congregate at buggy shed area, Golfers Terrace and other parts of the club.
- ▶ DELAY OF PLAY at the Golf Course. To minimize congregation and congestion at our club premises, once CAT1 is declared, the session affected or some flights may be cancelled subjected to golf operations advice. Golfers entitled to a rain check will be issued with one. Those who have not teed off or have played only 2 holes or less will be given a refund.



# Check-in and Temperature Screening

- ▶ Members are required to check-in using TraceTogether App or TraceTogether Token.
- ▶ SenseTime Thunder Mini Contactless Temperature Screening device is in operation at Clubhouse Lobby and Driving Range.
- ▶ Body temperature of more than 37.8 deg C will be denied entry to the club and will be advised to seek medical attention.



# Golfing

## Golf Bookings

- ▶ Golf session to be offered as per normal, 32 flights per session.
- ▶ Suspension of senior promotion and Sunday afternoon promotions until further notice.
- ▶ E-payment is strongly encouraged.

Please contact the Golfing Department at 67510320 / 328 or email [golf.admin@sembawanggolf.org.sg](mailto:golf.admin@sembawanggolf.org.sg) for any queries on golf bookings.

## Buggies and Golfers' Amenities

- ▶ Buggies are installed with plastic divider screens and hand sanitizers are provided. Golfers are NOT to switch their seats in the buggies throughout their golf game.
- ▶ Cooler boxes, and 2 sand bottles are provided in each buggy. These will be sanitized after each game.
- ▶ Walkers may collect one sanitized sand bottle before accessing the course.
- ▶ Hand sanitizer is provided at the shoe washing bays. Golfers are advised to sanitize their hands and practice personal hygiene before and after using the nozzles.

# Golfing

## Golf Course

- ▶ Masks should be kept on as a default unless performing strenuous activity, or consuming food or drinks on the course. It is for the golfer to justify why they feel they need to have the mask taken off while waiting for their shot and while they are seated inside the buggy.
- ▶ In one (1) flight, there should be no more than a group of 5 pax.
- ▶ Within a group, individuals are to continue to maintain a distance of 2-metres between each other.
- ▶ At anytime on the golf course and within the club premises, please do not gather in groups of more than 5.
- ▶ 3-metre distance between different groups should always be maintained.
- ▶ Strictly no intermingling between groups.
- ▶ No sharing of personal items.
- ▶ Flagsticks must be left in the holes and treat all obstruction as immovable.
- ▶ Bunkers are to be smoothed using feet or a golf club.
- ▶ Golfers must enter their own hole scores on the scorecard. It is not necessary to have a marker physically certify the player's hole scores, but a verbal certification should take place.
- ▶ All score submissions should be done through SGA Centralized Handicapping System (CHS) via web browser log in or mobile application.

## Practice Green

- ▶ Maximum of 5 user per green
- ▶ Face mask is to be worn at all times except for individuals who deem the activity as strenuous.
- ▶ No sharing of golf clubs.
- ▶ Practice safe distancing measure of 2 metres.

## Flagsticks

- ▶ All flagsticks are fitted with a foam implant to assist golfers in retrieving the ball from the holes without touching the flagsticks.
- ▶ In accordance to the SGA local rule during COVID-19, if your golf ball were to hit the foam implant and bounce out, the ball will be deemed as "holed" and the score submitted will be acceptable for handicapping purposes.



# Food and Beverage

## Golfers' Terrace

- ▶ Check-in using TraceTogether App required at Golfers Terrace and to check-out upon departure for accurate contact tracing purposes.
- ▶ Safe distancing of 1 metre between tables at Golfers' Terrace (**maximum of 2 pax per table**).
- ▶ In accordance with government regulations, only people from the same household can dine in at multiple tables.
- ▶ Strictly no intermingling between groups of unrelated diners.
- ▶ Patrons must keep their masks on at all times, except when eating or drinking,
- ▶ Hand sanitizer is available for use.
- ▶ Menus, tables and chairs are cleaned or sanitized frequently.
- ▶ Sets of serving plates, utensils, glasses and jug of water will not be placed on the tables for hygiene purposes.
- ▶ Diners are discouraged from waiting for tables. If tables are all filled, diners shall leave their contact numbers and return later when there is an available table.
- ▶ Serving spoons will be provided with every dish but diners are discouraged from sharing food.
- ▶ Screening of TV and radio broadcast are not allowed till further notice.
- ▶ Slower service is expected as manpower has been split into two teams.

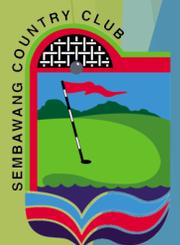


# Changing Rooms

- ▶ Limitation on the number of pax in each Changing Rooms
  - ▶ A maximum of 40 pax in the Men's Changing Room per session, i.e. A.M session (max 40 pax), P.M session (max 40 pax).
  - ▶ A maximum of 19 pax in Ladies' Changing Room per session, i.e. A.M session (max 19 pax), P.M session (max 19 pax).
  - ▶ A maximum of 6 pax in Pool Changing Room at a time (for pool user only)
  - ▶ Should the changing rooms be full, **no** additional persons would be allowed in.
- ▶ Usage of Changing Room will be on first-come, first-served basis.
- ▶ If there are no more lockers available, SCC is not responsible for the safekeeping of personal belongings.
- ▶ Users should not socialize and should minimize communication.
- ▶ In the event of Cat 1, **a maximum of 40 pax in the Men's Changing Room is allowed at a time.** Changing Rooms may get crowded during peak hours and during CAT1. Golfers are encouraged to shower at home and **not** wait at the club for shower facilities. Users without locker keys are not allowed to enter the Changing Room for safe distancing measures.
- ▶ Alternate upper row lockers will be allocated to limit number of users in the locker rooms. Lockers will be issued based on a first-come-first-serve basis.
- ▶ Users are **required** to wear a face mask in the changing rooms, except when showering.
- ▶ Users are to adopt "Use & Leave" and "Play Golf and Go Home" principle, ie "Use" the club facilities and "Go" home when users are done. Users should only shower if necessary.
- ▶ The back door of the Men's Changing Room will be locked for better management of number of users in the changing room.

## IMPORTANT:

- ▶ **Please have your mask on when you are in the changing room unless showering.**



# Changing Rooms

- ▶ Only allocated sinks, toilet and shower cubicles are available for usage.
- ▶ Benches are marked out for safe distancing purposes.
- ▶ Furniture have been spaced out with safe distancing of 1 metre apart.
- ▶ The shared items listed below have been **removed** from our Changing Rooms, to safeguard Members' health and minimize the risk of virus transmission -

- ▶ **Men's Changing Room**

- Baby Lotion
- Brylcreem
- Gatsby Gel
- Combs

- ▶ **Ladies' Changing Room**

- All beautifying lotions (5 types)
- Hair Spray
- Washing Foam
- Styling Mousse
- Combs



# Club Facilities

## Gym

- ▶ No guests and visitors are allowed to use the gym during this COVID-19 period.
- ▶ Check-in using TraceTogether App or Token is required at the Gym and to check-out upon departure for accurate contact tracing purposes.
- ▶ Masks should be kept on as a default unless performing strenuous activity.
- ▶ **Maximum capacity of 5 pax** in the gym at any one time.
- ▶ **No gathering in groups of more than 2 pax.**
  - Avoid talking to one another and please always maintain a safe distancing of at least 2m between individuals and 3m between groups.
- ▶ Gym equipment will be cleaned and sanitized frequently.
- ▶ Gym mats will not be provided till further notice.
- ▶ Users are requested to clean up gym equipment before and after use and sharing of weights and gym equipment is strongly discouraged unless properly cleaned.
- ▶ Screening of TV will not be allowed till further notice.
- ▶ Hand sanitizer is available for use.



# Club Facilities

## Driving Range

- ▶ Check-in using TraceTogether App or Token is required at the Driving Range and to check-out upon departure for accurate contact tracing purposes.
- ▶ **Maximum of 50 pax** at the range at anytime  
*\*Alternate bays only*
- ▶ Groups of more than 5 pax are not allowed.
- ▶ Face mask is to be worn at all times except for individuals who deem the activity as strenuous.
- ▶ Upper Level Bays are Strictly For Members Use Only
- ▶ Avoid talking to one another and practice safe distancing of 2 metres.
- ▶ Range chairs are marked out for safe distancing purposes.

## Children's Outdoor Playground

- ▶ Maximum of 5 pax only
- ▶ Face mask is required for children age 2 years old and above.
- ▶ The playground will be cleaned and sanitized frequently.
- ▶ <sup>1</sup> Hand sanitizer is available for usage.



# Club Facilities

## Swimming Pool and Wading Pool

- ▶ Check-in using TraceTogether App is required at the pool counter and to check-out upon departure for accurate contact tracing purposes.
- ▶ Swimming Pool is strictly for Members Only with the exception of swimming classes.
- ▶ Wading Pool is CLOSED FOR MAINTENANCE.
- ▶ No socialization beyond activities and no mixing between multiple groups throughout.
- ▶ Users are to adopt “Use & Leave” principle, ie “Use” the club facilities and “Go” home when users are done.
- ▶ Mask should be worn as a default at the pool side.



# Club Facilities

## Mahjong Rooms

- ▶ Check-in using TraceTogether App is required at the pool counter and to check-out upon departure for accurate contact tracing purposes.
- ▶ Strictly for members and guests only with maximum of 4 users in each room at a time.
- ▶ No food and drinks are allowed in the room.
- ▶ Face mask is to be worn at all times.
- ▶ Ensure clear physical spacing of at least 1 metre between groups of no more than 4 individuals. The 1 metre distance between groups should be measured from the outermost edges of each group (e.g. shoulder to shoulder, back to back, or closest edges of seats). No mixing or interaction between groups throughout.
- ▶ Mahjong tables and tiles are cleaned and disinfected at the end of each session for each group, before the next group uses them.
- ▶ Any user within the room who is feeling unwell or showing symptoms of illness should be asked to leave immediately to consult a doctor, even if the symptoms appear mild.
- ▶ In the event a suspected or confirmed case is detected, operations of the room will be suspended for cleaning and disinfecting of the room.



# At a Glance: What's Open and What's Not

Facilities	Status (From 14 June 2021)
Golf Course	OPEN
Driving Range	Open (Maximum 50 pax in the range at any time) <i>Alternate Bays Only</i>
Gym	OPEN
Golfers' Terrace	OPEN (Maximum 2 per group for dine-ins)
Cozy Café	OPEN (Maximum 2 per group for dine-ins)
Children's Outdoor Playground	OPEN
Children's Indoor Playground	CLOSED
Men's Changing Rooms	OPEN
Ladies Changing Rooms	OPEN
Pool Changing Room	OPEN
Swimming Pool	Open
Wading Pool	CLOSED FOR MAINTENANCE
Northern Lights	CLOSED
Mahjong Rooms	Open
SingaGolf Academy & Golf Studio	Open
De Pro Shop	Open
Club Fitter	Open

