

# Amazing Thailand Social Golf 2024 21 to 25 July, Bangkok

# **Registration Terms and Conditions**

All participants signing up for the Amazing Thailand Social Golf 2024 to Bangkok shall be deemed to have read, understood and accepted the following Terms and Conditions:

# 1. ORGANIZER AND MARKETING PARTNERS

- a. The Amazing Thailand Social Golf 2024 ("Bangkok Golf") is organized by the Tourism Authority of Thailand Singapore Office ("TAT Singapore") and managed by TAT Singapore's Appointed Event Management Partner, Concepts Golf Management Pte Ltd ("Event Manager").
- b. Bangkok Golf is promoted by TAT Singapore's appointed Marketing Partners. TAT Singapore reserves the right to appoint marketing partners for this event.

# 2. EVENT REGISTRATION AND PAYMENT

- a. Participants can register for the Bangkok Golf through TAT Singapore's Marketing Partners between <u>now</u> and <u>27 June</u> <u>2024</u>, subject to availability.
- b. To register, <u>EACH</u> Participant must complete the Bangkok Golf Registration Form, provide a copy of the passport image, acknowledge the Registration Terms & Conditions and with Full Payment of the event fee/s. These documents must be received (by email or fax) by TAT Singapore or the Event Manager before <u>27 June 2024</u>. The full payment must be made within FIVE (5) business days from the date of receipt of the emailed/faxed Registration Form(s) and the signed Terms & Conditions, failing which the booking may be released. Subsequent registration(s) shall be subject to availability.
- c. For Participants registering through TAT Singapore's Marketing Partners, the Marketing Partners must submit the same documents and fees as described in Clause 2(b).

# 3. MINIMUM GROUP SIZE AND CAPACITY

- a. Bangkok Golf require a minimum of 80 golfers to proceed. TAT Singapore will endeavour to notify all Participants **at least three (3) weeks before the event**, if Bangkok Golf cannot proceed as planned and has to be cancelled due to unforeseeable circumstances, including but not limited to an insufficient number of participants. A refund of event fees paid will be made, and TAT Singapore shall not be liable for any further responsibility. TAT Singapore may, if it so decides, recommend alternative arrangements.
- b. The maximum capacity is 80 golfers on a first-come-first-serve basis. TAT Singapore reserves the right to refuse entry should capacity be exceeded.

# 4. FLIGHT PAIRING

a. You are required to submit your own flight pairing/s at the time of booking. TAT reserves the right to pair up golfers to make a flight for any incomplete flight(s) submitted.



# 5. GOLF GAMES

a. For the safety of golfers, the course(s) shall declare closed if it is considered unplayable due to rain, lightning, or any other reasons. The Cancellation and Golf Course Closure policies are governed by the rules and regulations laid down by the respective Golf Clubs.

# 6. COVID-19

a. The spread of Coronavirus has created uncertainty for international travellers as well as travel organizers and our local supplier partners. Despite the uncertainty, we still have a commitment with the relevant suppliers, if in the unfortunate event that you are restricted from travelling as planned or cannot travel due to official restrictions, we will endeavour to find a workable solution to re-arrange your trip or assist in providing the necessary documentation to support your travel insurance claims.

# b. VOLUNTARY CANCELLATION

Should the Participant(s) choose not to travel despite there being no travel ban in force in either their local government or the destination, the entire package price shall be entirely forfeited. All cancellations should be made in writing to TAT Singapore or the Event Manager.

# 7. AMENDMENTS

All Participants' names are final at time of reservation and cannot be varied. You may submit a written request for a name change or rectify errors to a Participant's name at least seven (7) days before the event arrival date. We will endeavour to accommodate or facilitate your request to the best within our purview. We will endeavour to confirm the status of any request for an amendment within three (3) working days of receiving your written request.

# 8. TRAVEL DOCUMENTS & ARRANGEMENTS

You are responsible for obtaining and producing all proper documentation such as valid passport, visa, vaccination records, required health screening test(s), travel records, travel insurance, and other necessary documentation and arrangements. You are also responsible for ensuring the accuracy and completeness of all documentation and information required by the relevant authorities in your destination.

Any cancellation of reservations due to the Participant(s) failure to obtain any proper and necessary documentation as mentioned shall result in forfeiture of the full package price.

TAT Singapore and its partners shall not, in any event, be held liable under any circumstances for any loss, damage or expenses, should any Participant be deported or refused entry by the relevant authorities of the destination(s) for any reason whatsoever. These reasons include but are not limited to irregular travel documents, quarantine restrictions, customs regulations and restrictions, possession of unlawful items or other criminal activities.

# 9. SPECIAL REQUESTS

Participant(s) is responsible for informing TAT Singapore or its partners of any special request(s) for dietary requirements, seating arrangements, flight pairing, etc., at the time of their booking, if applicable. All such requests are subject to availability and confirmation. TAT Singapore and Event Manager shall not be held liable if these request(s) are not met for any reason.

# 10. REFUND POLICY ON UNUSED PORTION OF THE EVENT PACKAGE

No refund will be made to accommodation, meals, or any other services included in the event package but not utilized by the Participant, either in part or full, or where the Participant amends, cancels or otherwise varies his/her arrangements after the start of the event.



#### **11. AMENDMENT TO ITINERARY BY ORGANIZER**

TAT Singapore and its partners shall make a reasonable effort to avoid itinerary changes. However, they reserve the right to make changes at any time due to unforeseen circumstances or in the event of a force majeure.

#### **12. TRAVEL INSURANCE**

It is responsible of the Participant(s) to determine whether they required travel insurance or to assess the adequacy of their existing insurance(s). We strongly encourage all Participant(s) to take up a comprehensive travel insurance policy (that includes COVID-19 coverage) to protect against the failure or disruption in the provision of the travel products purchased arising out of any insolvency on either party. Please inquire with your Travel Agent about purchasing the appropriate travel insurance for this trip.

#### **13. NOTICE OF PHOTOGRAPHY AND FILMING**

- a. By registering for the Bangkok Golf, participants consent to interview(s), photography, audio/video recording and its release, publication, exhibition or reproduction to be used for news, webcasts, promotional purposes, telecasts, advertising, inclusion on websites, social media and/or any other purpose by TAT Singapore and its affiliates and representatives.
- b. All recordings, articles, quotes, photographs, films, audio or video and/or any reproductions of same in any form, are the property of TAT Singapore. TAT Singapore, its affiliates, employees, representatives and agents are released from any and all claims, demands, costs and liability that may arise from the use of these interviews, recordings, photographs, videotapes or films, and/or any reproductions of same in any form, as described above, arising out of being interviewed, recorded, photographed, videotaped or filmed.
- c. It is the responsibility of participants to remove themselves from group and candid shots/recordings that the photographers/videographers intend to capture, if they do not wish to have their photos/audio-visual recordings taken during the event.

# 14. DATA PRIVACY

Please note that the information including the Passport image you have provided to TAT Singapore will be shared to the representatives and/or vendors engaged by TAT Singapore to operate this trip. Your data will be protected under the Personal Data Protection Act 2012 (PDPA), and they will be use strictly for the purpose of this trip only.

#### **15. ACCEPTANCE OF RISK**

There may be a degree of personal risk involved while participating in this trip. By participating in this trip, you have considered the potential risks and challenges, your own personal capabilities and needs, and you expressly assume the risks associated with taking part in this trip. You agree to indemnify and absolve TAT Singapore and/or its representatives, from any liability, caused to you which may arise from injury, illness, mishap, accident, or any other occurrence, resulting in the participation of the trip. You must always strictly comply to the safety advice of the Organiser/s and/or its representatives, TAT Singapore and/or its representatives during the trip. You agree to take all prudent measures in relation to your own safety including, but not limited to, the proper use of safety device, oral or written warnings regarding health and safety. TAT Singapore and/or its representatives, vendors cannot be held responsible nor are liable for any loss or damages caused by your failure to comply with safety instructions or warnings.

#### 16. LIABILITY

Without limitations to any other provisions of these Terms and Conditions, and to the fullest extent permitted by the law, TAT Singapore and its partners shall not be responsible or assume any liability to any Participant(s) for: any injury, damage, loss or delay affecting any person or property not arising from our negligence or breach; any loss, damage, cost, expense or delay suffered or incurred due to circumstances beyond our reasonable control, including but not limited to: - actions or omissions of third parties (including any applicable third-party service providers); mechanical breakdowns;



- Force Majeure Event(s);

- Participant(s) failure to comply with any of their obligations hereunder;
- Participant(s) failure to possess, obtain or maintain any travel documentation required for the trip (e.g. health certificates, visas, valid passports, etc.);
- Participant(s) failure to follow reasonable instructions, including but not limited to complying with specified check-in/ out, gathering at meeting places and/or time(s) etc.

To the fullest extent permitted by the law, our maximum liability to any traveller for any loss, damage, cost and/or expense shall not exceed the amount of the package paid to and received by us in respect of such Traveller.

TAT Singapore and its partners shall not be liable for any punitive, special, indirect or consequential loss or damage, including loss of production, profit, revenue and/or damage to goodwill or reputation.

You agree to indemnify us, our affiliates and our respective officers, directors and employees against all claims, liabilities, damages, costs and expenses, including legal fees (on a full indemnity basis) arising out of any breach of these Terms and Conditions by you.

# **17. CHANGES TO TERMS & CONDITIONS**

TAT Singapore reserves the right to change, amend, insert or delete any of these Terms and Conditions or policies contained therein where necessary.

#### **18. FEEDBACK & COMMENTS**

We welcome feedback from Participants. Should you have a feedback or complaint during the trip, please inform our representatives during the trip, and if it cannot be resolved by our representatives' best endeavours to do so during the trip, you should write to us at <u>tatsin@singnet.com.sg</u> & <u>booktatgolf@conceptsgolf.com</u>.

#### **19. FINAL DECISION**

TAT Singapore reserves the right to make the final decision on matters relating to the Bangkok Golf.

# ACKNOWLEDGEMENT BY PARTICIPANT(S)

I / We have read and accept the Event Registration Terms & Conditions from 1 to 19 stated herein.

	PLAYER 1	PLAYER 2	PLAYER 3	PLAYER 4
Name of Participant(s)				
Signature				
Date				