

## **Sembawang Country Club**

### **TERMS & CONDITIONS WELLNESS FEST 2024**

#### **TICKETING AND REFUND POLICY**

1. Tickets are strictly non-refundable.
2. No refunds will be issued should there be a wrong bundle purchased.
3. In the event of cancellation by the organizers due to a government directive, or any other serious and unforeseen circumstances, a full refund will be issued to all ticket holders. Please note that the event will proceed as planned in the case of inclement weather, and no refunds will be provided.

#### **TICKET BUNDLE ENTITLEMENTS (INDIVIDUAL, BUNDLE OF 2, BUNDLE OF 4)**

1. Individual Ticket: Includes access for one participant.
2. Bundle of 2 Tickets: Includes access for two participants.
3. Bundle of 4 Tickets: Includes access for four participants.
4. Each participant, regardless of ticket type, is entitled to:
  - i. 2 F&B coupons
  - ii. Access to all booths
  - iii. 2 Workout sessions of choice
  - iv. Access to Hydrofloats & putt-putt
  - v. 1 lucky draw chance

#### **FIRST-COME, FIRST-SERVED BASIS**

1. Participation in workout sessions, access to Hydrofloats, and all activities, including F&B are on a first-come, first-served basis.
2. Early arrival is recommended to ensure participation in desired activities.

#### **ELIGIBILITY AND POLICY**

1. The event is open to both members of Sembawang Country Club and non-members.
2. Only children above 4 will be allowed onto Hydrofloats.
3. Participants under the age of 12 must be accompanied by a parent or guardian at all times while using the water floats and when participating in any activities.



### **HEALTH AND SAFETY**

1. Participants are to ensure personal and health safety at all times
2. The organizers are not liable for any injuries sustained during the event.
3. The organizers are not liable for any injuries sustained while using the Hydrofloats.

### **RULES OF USE OF HYDROFLOATS**

1. Participants must follow the instructions of the event staff and lifeguards at all times.
2. Running, diving, or performing flips on the water floats are strictly prohibited.
3. Only 15 participants are allowed on the water floats at any given time to ensure safety.
4. Participants must vacate the water floats promptly when instructed by the event staff or lifeguards.

### **ATTENDANCE**

1. Participants are required to arrive at least 15 minutes before their scheduled workout session for registration purposes.
2. Late arrivals may not be allowed to join the session to avoid disruptions.

### **CONDUCT**

1. Participants must follow the instructions of the event organizers, instructors and staff at all times.
2. Respectful and considerate behavior towards other participants and staff is expected.
3. The organizers reserve the right to remove any participant who exhibits inappropriate or disruptive behavior.



### **WEATHER CONDITIONS**

1. The use of Hydrofloats is subject to weather conditions. The organizers reserve the right to suspend or cancel Hydrofloats activities in the event of inclement weather conditions.
2. In the event of changes to the event (Location, time etc.) due to weather, participants will be notified as soon as possible.

### **EQUIPMENT AND ATTIRE**

1. Participants should wear appropriate workout attire and footwear.
2. Personal workout equipment (e.g., yoga mats, boxing gloves) is encouraged, but shared equipment will also be provided.

### **DAMAGE TO FLOATS AND PROPERTY**

1. Participants must use the Hydrofloats responsibly and avoid causing any damage.
2. Any participant found to have caused deliberate damage to the Hydrofloats will be held responsible for the repair or replacement costs.

### **PHOTOGRAPHY AND MEDIA**

1. By attending the event, participants consent to being photographed and filmed. The images and footage may be used for promotional purposes.

### **CHANGES TO THE EVENT**

1. The organizers reserve the right to make changes to the event schedule, activities, and instructors as necessary.

### **PERSONAL BELONGINGS**

1. Participants are responsible for their personal belongings. The organizers are not liable for any lost or stolen items.
2. Participants are advised not to bring valuable items onto the Hydrofloats. The organizers are not liable for any lost or damaged personal belongings.

### **WAIVER AND RELEASE**

I acknowledge that any activity conducted at Sembawang Country Club may be physically strenuous and I am participating voluntarily and at my own risk. To the fullest extent permitted by law, I hereby waive all legal rights of action against, and fully release, Sembawang Country Club, its employees, agents, landlords, lessees, or related parties from any and all claims for loss, damages, injuries, or death arising out of or in relation to my participation in the activities conducted by Sembawang



Country Club, including, without limitation, liability for any negligent act or omission, breach of duty, breach of contract, or breach of statutory duty on the part of Sembawang Country Club or related parties. I agree that neither I, nor my heirs, assigns, or legal representatives will sue or make any other claims of any kind whatsoever against Sembawang Country Club or its related parties for any personal injuries, property damage/loss, or wrongful death, whether caused by negligence or otherwise.

